

# Student Health Services



Empowering our campus community to create  
a foundation for holistic health.

# Who Can Use Student Health Services

- ▶ All students who pay the Student Health Fee as part of their tuition for each academic semester can receive care at SHS.
- ▶ This charge appears on your University account as *FEE Student Health*



# Hours of Operation

## Office Hours

- Student Health Services (SHS) is open
- Monday – Friday: 8:00 am to 5:00 pm
- Summer Hours Will Vary

## Clinic Hours

- A Medical Provider and Pharmacist are onsite
- Monday – Friday: 8:30 am – 4:00 pm
- Summer Hours Will Vary

## After Hours

- Students can call Health Line Blue at 1-877-477-2424 and speak with a registered nurse

Students experiencing life threatening emergencies should contact campus police at 910-672-1911 or 911 and should also alert their Residence Hall RA.

# Clinical Services Provided

Student Health Services offers a variety of outpatient health care services to the students.

Sick visits

Minor injury  
treatment

Referrals

Nursing services

Acute Medical Care

Women's Health

Men's Health

STI Counseling &  
Screening

Laboratory Services

Family Planning

Pharmacy Services

Health Promotion &  
Education-BRONCO  
WELLNESS

Sports Physicals for  
FSU Athletes

ROTC Physicals for  
Army and Air Force

# Clinical Services Provided

- ▶ Services are provided on an **appointment basis** (Standard or Same-Day).
- ▶ Walk-ins are seen as scheduling allows.
- ▶ Health promotion and education services are available to all students.



# Services NOT Cover by Student Health Fee

- ▶ Referrals are granted for services not provided in SHS or when the Health Service Provider deems it necessary.
  - Hospitalization
  - Specialty care (GYN, Dermatology, ENT, Ortho, etc.)
  - Laboratory Tests (blood, urine, cultures, STI, etc.)
  - Diagnostic services (x-ray, ultrasound, EKG, etc.)
  - Procedures and Immunizations
- ▶ Students are responsible for the cost of these services, unless covered by health insurance.

# Student Identification



For the safety of the student, an official university picture ID (bronco ID) is required for each visit.

# FERPA

- ▶ As a general rule, under the **Federal Family Educational Rights and Privacy Act (FERPA)**, personally identifiable information may not be released from a student's education records without his or her prior written consent.
- ▶ According to federal law, once a student enrolls in an institution of higher education, whether the student is over age 18 or not, the student's parents no longer have automatic access to the student's medical records.



# SHS Contact Information

**Student Health Services**  
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Fayetteville, NC 28301

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